## EnviroPak™ Environmental Liability Insurance From The N&D® Group

EnviroPak<sup>™</sup> Environmental Liability Insurance protects your business from claims arising out of the accidental or unexpected release of pollutants - something not generally covered by your existing insurance policy. We are offering this coverage with limits of **\$50,000 and \$100,000** and our 24/7 claims service. No deductible applies and no application is needed.

**Contractor Pollution Liability (CPL)** – Covers "damages" and "cleanup costs" because of "loss" caused by a "pollution condition" resulting from contracting services performed on job site. CPL is primarily designed for specialty trade contractors and other light & medium exposure contractor risks. Coverage applies on an occurrence basis.

**Contractor Professional Legal Liability (PLL)** – Covers claims arising out of the provision of contractor "professional services" (i.e., value engineering, field changes in design). Coverage applies on a claims made basis. Coverage only available in conjunction with Contractor Pollution Liability coverage, if eligible.

**Premises Pollution Liability (PPL)** – Covers "damages" and "cleanup costs" because of "loss" caused by a "pollution condition" on or at a "covered location". Coverage applies on a claims made basis. Includes business interruption sublimit.

Claim Type	Claim Description	Claim Cost
Contractor Pollution Liability	HVAC contractor incorrectly connected hoses, causing fumes to enter building ventilation system, sickening employees and visitors	\$74K in medical bills (bodily injury)
	Excavation contractor spilled hydraulic fluids at a job site, temporarily shutting down site	\$35K (clean up)
Contractor Professional Legal Liability	Contractor was hired to install protective railings in a public garage. Contractor used cheaper material than what was approved by A&E. Railings did not meet city requirements and had to be removed and replaced	\$75k (removal and new installation)
Premises Pollution Liability	Food wholesale distributor had sump pump failure, resulting in waste washing down storm drain system and causing odor to a residential neighborhood. High pressure steam used to clean out storm drain system	\$96K (clean-up costs)
	Club house/swimming pool lifeguard incorrectly mixed pool chemicals, resulting in high chlorine levels that sickened guests	\$100K (bodily injury)

Below are some real-life examples of Environmental Liability claims:

222 Ames Street, Dedham, MA 02026

1-800-688-1825 NDGroup.com

Locally Grown Insurance®



## **Environmental Claims Handling**

**First Notice of Loss Reporting (Emergency)** – As soon as insured is able to, report the loss to Beazley REACT (1-800-347-4384), and then N&D<sup>®</sup> (1-800-688-1825). Beazley REACT will provide immediate 24/7 assistance and will notify Beazley USA (BUSA) as well as N&D of claim. N&D Sends Beazley REACT claim report, policy documents, and claim number after assigning one within their system.

**First Notice of Loss Reporting (Non Emergency)** – Insured will report loss to N&D. Adjuster will collect claim report information (included as an attachment to the Claims Service Agreement), and informs insured to expect contact from partner, BUSA. N&D assigns claim number within their system.

**For All FNOLs** – Within two days of report, N&D Sends claim report, policy documents, application (if applicable), complaint/demand/inquiry letter (if applicable), and claim number to BPSEnviroClaims@Beazley.com. BUSA then provides claim acknowledgment to insured, with N&D cc'ed.

**Claim Handling and Payments** – BUSA will make and issue all coverage determinations, cc'ing N&D. BUSA's claims manager will instruct N&D on setting or adjusting reserves in their claims system, and then when to make all claim or loss payments.

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